



Co- Chairs: Clarisa Sanchez & Eva Iraheta

Secretary: Cristy Dieterich

SF-CAIRS Meeting

Wednesday, May 14th, 2014 12:15 – 1:45pm

Host: American Red Cross

Welcome & Introductions –Christopher Martinez (CCYO), Cristy Dieterich (SF-DPH/Newcomers Health Program), Eva Iraheta (SF-HSA), Rebecca Pfeifer-Rosenblum, Orena James & Lorenzo Ajel (Red Cross), Daisy Reyes (LEN Institute), Efrain Sandoval (Arriba Juntos), Nora Goodfriend-Koven (City College Health Care Interpreter program), Angela Shing (SFHSA), Olga Radon (Sunset)

Host Introduction:

American Red Cross - Restoring Family Links Program does outreach to locate family members, family tracing services, messaging and locating services. See program info and flyers sent separately.

Member Agency Highlight:

Nora Goodfriend-Koven MPH, Program Coordinator and Instructor, Health Care Interpreter (HCI) Certificate Program- City College of San Francisco 415-452-5158 www.ccsf.edu/hci ngoodfri@ccsf.edu

If you have clients with proficiency in English please let them know about the CCSF Health Care Interpreter Certificate Program!

- Many patients are not aware of their legal right to an interpreter
- 50% of SF residents don't speak English at home
- 46% job growth rate in the health care interpreting profession
- HCI program accommodates many languages or more– some alternate school years and some are always offered (Spanish, Mandarin, Cantonese).
- Currently recruiting for Farsi students/interpreters
- Both inpatient and outpatient internship training is part of two-semester program- intern sites include Kaiser, St. Francis, and DPH clinics.
- Students learn to interpret meaning, not just words. Learn cultural competency, healthcare system information, and medical terminology, code of ethics and professional standards.
- English and service language must be proficient. Testing to determine eligibility in program
- 1 day 0.5 unit course pre-req, then apply to program. See flyer or email Nora.
- Program is 2 semesters.
- Need outreach to Farsi speakers
- CCSF is currently fully open and accredited! Any student in the system during college review will graduate with full accreditation
- \$46/unit for in-state students
- Job postings are listed on the CCSF-HCI Facebook page
- Contact Nora to post a job opening at your agency

Legislative updates: ACA/Covered CA – SF update –

Angela Shing, Affordable Care Act Liaison, Human Services Agency

- Enrollment glitches are resolved, but there are 20,000 applications pending

** Members may share info and resources by sending an email to the group at:*

sf-cairs@googlegroups.com

website: www.sf-cairs.org



- CA open enrollment is Nov 15th – Jan 15th.
- If clients need urgent enrollment, Angela can help expedite the case!
- For case-by-case coverage, phone wait can be 20-45 mins but the entire process can be done over the phone. May be faster for non-English speakers to choose the other language option.
- Quicker links are made for refugees – contact Eva
- Hotline for Medi-Cal: 855-355-5757 (include CalFresh and CAP)

Refugee Awareness Month Celebration: Efrain Sadoval –Arriba Juntos activities and participation plans

- Refugee Awareness Day : June 20, 12PM-2:30PM, at Arriba Juntos 1850 Mission St. There will be food and performances. Communicate via email to recruit volunteers/tabling needs. Emails and flyers will be sent out soon!

Nor. Cal Refugee Resettlement Agency Consultation update

Regional (San Francisco/Santa Clara/ East Bay) Refugee Resettlement Agency Quarterly Community Consultation meeting in Oakland. - Christopher Martinez, Program Director, Refugee & Immigrant Services, Catholic Charities CYO

- New quarterly updates/meetings are being held to share ideas, resources among Resettlement Agencies and providers. Notes will be shared via email.
- Review of new arrival numbers
- Ethnic Services Managers in each county are charged with assisting access to mental health services
- High numbers of SIV arrivals. Afghan Coalition has been helpful to problem solve issues for those SIV arrivals without IOM support.
- Housing is an issue across the region - Affordable housing working group needed.
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Next meeting will be at Catholic Charities of Santa Clara County (Date TBA).

Announcements:

- Multi-agency sponsored - **Free citizenship workshop**, fee waiver assistance and community resource fair on Saturday, June 7th from 10:00AM – 1:00PM at the Bill Graham Auditorium. Anyone can come to get help with the naturalization process, access to attorneys, and resource tables. Volunteers needed, especially bilingual volunteers! Volunteers can sign up at <http://tinyurl.com/natzvolunteer>. Call (415)-972-1307 for more info.
- See flyer and info email.

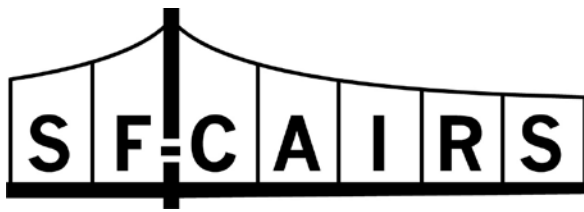
Send email: sf-cairs@googlegroups.com

Next meeting: Wednesday, July 9th 12:15 – 1:45PM

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Meeting Date: 5/14/2014

Please circle the appropriate number to the statements below.

N= 6 Format	Strongly Disagree	Disagree	Agree	Strongly Agree
	☹			☺
The time of the meeting was convenient.			3	3
The location of the meeting was convenient.			2	4
The length of the meeting was appropriate.			4	2
Time was used efficiently.			1	5
Speaker(s)				
The speaker's presentation was relevant/interesting to my work.			2	4
The speaker's presentation was relevant to the coalition.			0	6
The speaker's communication style was effective.			2	4
Communication				
The frequency of emails from SF-CAIRS is appropriate.			1	5

* What topics or panel would you like to see presented for future meetings? (If you know of a speaker on a specific topic, please provide the speaker's name and contact information if possible.)

- Immigration

* Are there other community partners or agencies who could add to the work of SF CAIRS?

If yes, who?

Covered CA, DMV

* What did you enjoy most about today's meeting?

- The information breakup, CCSF presentation and ACA update

* Please share any additional comments:

Thank you!

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