

# SF-CAIRS Meeting Notes

April 9, 2019 – 9am– 11am

**Host:** SF Department of Public Health –Newcomers Health Program  
**25 Van Ness Ave. #70/basement level**  
**San Francisco, CA 94102**

**Welcome & Introductions** – *Cristy Dieterich (SF-DPH/Newcomers Health Program), Diane Landino (SF-ORR office), Reyna (Arriba Juntos), Grace Lau (Refugee Transitions), Angelina Romano & Susana Rivero(SF-USD), Andy Beetley-Hagler (SF-HSA), Colleen Kauth (Bay Legal), Leah (Partnership for Trauma Recovery), Rachel Soltzfas & betty Espinoza (Homeless Prenatal Program), Jadma Norornha (Tahirih Justice Center)*

## Partner Agency Presentations:

### SFUSD Programming for Newcomers

Angelina Romano, MSW/PPS (she/her; they/them)

District Coordinator, Refugee and Immigrant Supports in Education (RISE-SF)

[romanoa@sfusd.edu](mailto:romanoa@sfusd.edu)   [www.healthiersf.org](http://www.healthiersf.org)

[SFUSD School Health Programs, SFCSD](#) | 1515 Quintara St., San Francisco, CA 94116

Cell: 415.890.5324 | Office: 415.242.2615 | Fax: 415.242.2618

RISE-SF Started 2014 for newcomers from Spanish speaking countries to now to include all immigrants and refugees – with a focus on young people, English learners, in the US less than 3 years.

- School capacity building-train school staff to be inclusive to serve this population, best-practices, culturally responsive.
- Student linkages to services including legal and housing.
- Rapid response and sanctuary training for students and families.
- Support cultural connections and ensuring equity for students.

Refugee families at SFUSD have access to Language Line via staff.

Enrollment at SFUSD is centralized at 555 Franklin can be overwhelming for newcomer families.

- RISE-SF Prepares families: accompany them to enrollment site as an advocate, have caregiver/sign affidavit, show proof of SF residency, TB/Immunization (clinic list available from Angelina), transcripts.
- For older newcomers (18-21) enrollment support is available.
- Tips for first day of school: (see slide)

RISE-SF offers Three Tier support for students and families: Community-wide/Institutional needs to small groups of Newcomers to Individual support.

Support services (see attachment)

[www.HealthierSF.org](http://www.HealthierSF.org)

Office of Family Voice to file complaints/support  
School Health Program (post list from slide)

Alternative options for older students in training programs and need to address barriers of needing to work.

ORR has funding to help 18-24 newcomers in SFUSD.

Training programs are in English, requiring work permit when students are waiting for asylum. Angelina is available to support any challenges reaching school district staff/social workers, etc. See attachment of SFUSD Student, Family, and Community Support Division contacts  
Share Angelina's cell phone number, tell families to leave a message/text/whatsapp.

## **Homeless Prenatal Program (HPP)- overview of services including housing** <http://www.homelessprenatal.org/>

Rachel Stoltzfus, Housing Program Manager [rachelstoltzfus@homelessprenatal.org](mailto:rachelstoltzfus@homelessprenatal.org)

Betty Espinoza, Client Care Coordinator [bettyespinoza@homelessprenatal.org](mailto:bettyespinoza@homelessprenatal.org)

2500 18th St. San Francisco, CA 94110 (p) 415.546.6756

HPP works in partnership with our families to break the cycle of poverty.

Focus on low income and homeless families, including unstable sheltered, crowded spaces, abandoned units.

SF residency NOT required except for housing program.

Staff language capacity includes English and Spanish, and use of Language Line.

First stop is Client Services/Triage – drop-in support/assessment, crisis management, referrals, emergency needs. Eg: food bag, diapers, DV support. Then enrollment in supportive programs:

Intensive Case Management – Pregnant and/or family with children 0-5.

Including substance abuse services, child welfare support, DV services, mental health services, accompaniment to appointments, family treatment court support (CPS reunification process), enhanced visitation – minimum of 3 hours per month of case management for the family.

Includes Supportive Housing Services: Via Access Point site (coordinated entry), then referral to programs if needing subsidy or shelter. Time line depends on assessment.

SHARE to keep families housed in SF at market rent. Documented need to stay in SF.

Immigrant asylum, green card cases need to stay in SF. Asylum cases – HPP pays rent subsidy, bills, legal support, school enrollment support.

Bringing Families Home – CPS families working toward reunification. Referrals from Human Service Agency with section 8 voucher process support.

Housing Plus – similar to shelter + care. Target for chronically homeless, HIV, mental health.

Housing Services- Families with children under 17, making above \$2000/month or subsidy.  
– rental and financial assistance, Housing Workshops (English & Spanish) and applications to housing lists, and Housing Strategy Sessions to learn about all Fridays 9am-12pm, including 30 min 1-1 session to assess specific situations.

Financial coaching. HPP served 263 families!  
(can agency staff attend workshops?)

Wellness Center – prenatal care, classes, Doula services, therapeutic & psychiatric services, New Generation Clinic Teen Center, breastfeeding consultations, acupuncture and massage, pregnancy case management, harm-reduction models, pregnancy photos, belly casting.

Family Support Services, child and baby development services and groups.  
Child Development Services (eligibility 0-5yrs) – parenting classes, playgroups, early literacy project, childcare center, wellness garden. Teen moms are welcome.

Family Support – Fatherhood Initiative (peer dad support group), knitting/sewing classes, Latinx family support group,  
Five Keys Charter School for GED and Diploma classes, Project Legal Link -family law clinic/referrals.

Call or have client drop in at the Triage desk.

#### **Announcements, Follow-ups, Events:**

- SF-ORR updates: Diane Landino – New ORR Jonathan Hayes, main focus on Unaccompanied Children programs, meeting with CA refugee programs and forums. ORR core career staffers are still there.
- President's budget, ORR lower budget, waiting for Congress and Senate to respond, which may mean more support. Proposed \$738 million contingency fund for UAC program, under ORR care until connections to families.
- Haitians are being paroled into San Diego with NOA's instead of I-94s, which means they can't apply for SS or benefits. Let Diane know if you know of any. Working on getting SSA to acknowledge current paperwork is valid for SS card.
- Arriba Juntos is hosting SF World Refugee Day – Friday June 21 Agency tables info TBD.
- BALA can help with CalFresh, CalWorks enrollment support when applicants are denied programs.
- BALA general number 800-551-5554. The line opens at 9:30am. Spanish, Chinese, and language line. BALA will schedule you with attorney or referral. Can help with PURCOL. Funded to serve asylees, but can refer anyone else, including undocumented to other agencies.
- Nor-Cal Asylum Orientation -. Friday –5/3/19 1:15pm. 75 Hawthorne St. SF

If you are not accompanying a newly granted asylee please email [cristy.dieterich@sfdph.org](mailto:cristy.dieterich@sfdph.org) to be added to the security list.

## Networking & Meeting Evaluation

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### Evaluation questions with responses:

\* What topics or panel would you like to see presented for future meetings?

[More updates about the current policy at the border.](#)

\* What did you enjoy most about today's meeting?

[Great to learn more about other CBOs.](#)

Send group emails to: [sf-cairs@googlegroups.com](mailto:sf-cairs@googlegroups.com)

**2019 Quarterly SF-CAIRS Meetings: Jan 9, Apr 10, Jul 10, Oct 9**

**Next meeting: Wednesday, July 9, 2019– 9-11am**

**Location: 25 Van Ness Avenue, Basement level**

## SF-CAIRS Mission

*SF-CAIRS aims to serve San Francisco Bay Area asylee, immigrant and refugee communities and its service providers by:*

***Expanding knowledge and access*** to health, employment, social, education and legal services;

***Supporting advocacy efforts*** through coalition-wide networking, information sharing, cross-referrals and community education; and,

***Identifying and addressing challenges faced*** by immigrants at personal and societal levels