# Asylee Navigation and Resource Sheet California Department of Public Health, Office of Refugee Health September 2023

#### **TOPIC AND NOTES**

#### **RESOURCE CONTACTS AND LINKS**

# **NEW ASYLEE ORIENTATION**

California Office of Refugee Health, San Francisco Newcomer's Health, and United States Immigration and Citizenship partners present a monthly virtual orientation for persons granted asylum status. Service providers and attorneys also welcome.

See CA Office of Refugee Health website for Information and Resources for Asylees.

See SF-CAIRS Asylee Page for asylee orientation invite, videos in English and Spanish, plus presentation slides.

#### **Asylee Information**

https://www.cdph.ca.gov/Programs/CID/ORH/Pages/Asylee-Information.aspx

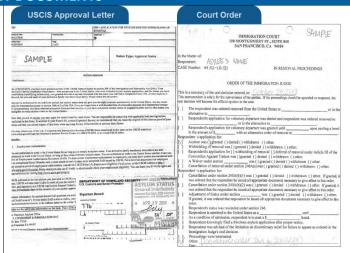
**New Asylee Orientation** 

http://sf-cairs.org/asylum-orientation/

#### IMPORTANT DOCUMENTS

# Asylum Approval Letter from United States Citizenship and Immigration Services (USCIS) or Court Order from Immigration Court

- Your asylum approval letter is a critical immigration document which serves as proof of your new status.
- The date granted is stamped within the approval letter.
- Your grant letter is necessary in order to obtain services and benefits as a new asylee.
- The date granted also begins an important timeline to apply for your spouse or minor-aged children under 21 years of age to join you here in the United States, if they live abroad.



#### I-94

Along with your asylum approval letter, your I-94 is a second critical immigration document. Your I-94 verifies your Immigration Status.

- All new asylees need both the asylum approval letter PLUS an I-94. See example of the document here.
- Until you have lawful permanent residency (green card) you will need to show your I-94 to new employers so they can verify your immigration status in the federal system.
- Asylees granted by USCIS Asylum Office automatically receive I-94 with grant letter.
- Asylees granted in an immigration court by a judge who do not receive an I-94 in the mail within 60 days post-grant should contact USCIS.
- Special note, asylees granted in an immigration court by a judge may already possess an I-94 from Customs and Border Patrol (CBP). However, CBP does NOT have your current immigration status as a new asylee in their system. You MUST obtain a new I-94 from United States Citizenship and Immigration

#### Example I-94 Card

# I-94 Card



Services (USCIS) which reflects your new status. Call the USCIS Contact Center.

 If you need to fix an error on your I-94 issued to you as a new asylee, you must call the USCIS Contact Center. USCIS Contact Center Open 8am-8pm M-F Eastern Time 800-375-5283

#### **Employment Authorization Document (EAD)**

- If you are granted asylum, you are immediately authorized to work.
- Some asylees choose to obtain an EAD for convenience or for federal identification purposes, but an EAD is not necessary to work if you are an asylee.
- Asylees only apply or renew an EAD if a federal form of photo identification is wanted or needed.
- If you currently have an EAD that will expire soon and still need a federal form of identification, the validity of the EAD has been extended 540 days. However, to receive the 540-day extension, you MUST file to renew your EAD by mail or online BEFORE it expires. This will generate a receipt notice with period of renewal.

#### **USCIS EAD application**

https://www.uscis.gov/i-765

Example Employment Authorization Document (EAD)



#### Social Security Number (SSN)

- Unique lifetime identifier necessary for employment, taxation, and retirement benefits in U.S.
- Guard your number against theft!

#### First Time Applicants:

- Visit your local field office.
- Bring asylum grant letter to apply for all individuals granted asylum. Adults need a form of valid form of photo ID such as unexpired passport or Employment Authorization Document.
- Social Security card arrives in approximately 30 days.

Social Security Administration Office Locator

https://www.ssa.gov/locator/

National number: 1-800-772-1213

# How to Change from a Restricted Social Security Card to an Unrestricted Social Security Card

For those with a restricted card, the card will be imprinted with the words "Valid for Work Only with DHS Authorization." See the top card for an example of a card that is Restricted and Temporary.

Return as soon as possible to Social Security Administration with your restricted card to update immigration status in the federal system.

- Visit your local field office.
- Bring asylum grant letter, restricted card, and valid form of photo ID.
- Verify that Social Security Administration has your current mailing address on file.
- Card arrives in approximately 30 days. The new card with have same social security number as before, but NO restrictive wording. See the bottom example of an Unrestricted Permanent card.

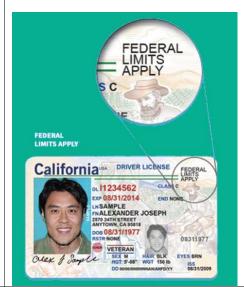




# Standard California Identification and Driver's License (Federal Non-Compliant)

- May not be used as a form of federally compliant identity to enter federal facilities or board domestic airline flights within the U.S. beginning May 7, 2025.
- Standard "Non Federal Compliant ID has a picture of a man in the upper right hand corner and is stamped with the words "Federal Limits Apply"
- To apply, bring valid form of photo ID, proof of social security number, 2 proofs of your current address, and fees.
- Individuals may request a cost reduction form if enrolled in any public benefit program from Human/Social services and bring it to the DMV.
- Beware of "look alike" DMV websites.

California Department of Motor Vehicles (DMV) https://www.dmv.ca.gov



California Department of Motor Vehicles (DMV) https://www.dmv.ca.gov

#### Real ID and Driver's License (Federal Compliant)

- May be used for entry to federal facilities or to board domestic airline flights within the U.S. In the absence of another form of federal identity document such as valid passport or valid Employment Authorization Document, a Real ID will be required by May 7, 2025 for federal compliance purposes.
- Real ID has a picture of a bear and star in the upper right corner. The standard ID does NOT have the bear and star.
- To apply, bring asylum grant letter, I-94, valid form of photo ID, proof of social security number, 2 proofs of your current address, and fees.
- Individuals may request a cost reduction form if enrolled in any public benefit program from Human/Social services and bring it to the DMV.
- Beware of "look alike" DMV websites.



# PUBLIC BENEFIT PROGRAMS FOR FOOD, CASH, AND MEDICAL CARE COVERAGE

#### **CA State Fact Sheet Regarding Benefits for Asylees**

 Contains notice that asylees are not subject to public charge and contains a list of benefit programs for asylees.

**CalFresh-Food Assistance** (known on federal level as the SNAP Program)

Federally funded monthly food assistance program for low-income households.

 Benefit is loaded monthly on an Electronic Benefit Transfer (EBT) card to use at participating stores including many farmer's markets. California Refugee Program's Bureau Fact Sheet

https://www.cdss.ca.gov/Portals/9/Refugee/FactSheets/Asylee Fact Sheet.pdf

**Program Description** 

https://www.cdss.ca.gov/calfresh

Example Electronic Benefit Transfer (EBT) Card

# Golden State AVDVA MIM (F) ES 0000 0000 0000 0000 CARDHOLDER JOHN 0000000000

**Refugee Cash Assistance (RCA) (**known on the federal level Refugee Cash Assistance)

- Employment Service Program for single or married refugees/asylees without minor age children in the household in the United States.
- Provides time-limited 12 months of assistance.
- Cash benefits are loaded monthly on an Electronic Benefit Transfer (EBT) card.
- Participation required in daily employment-related activities (such as learning English).

**Program Description** 

https://www.cdss.ca.gov/refugees

Example Electronic Benefit Transfer (EBT) Card



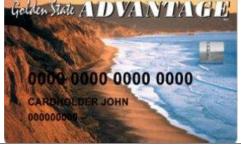
**CalWORKs for Families – Cash Assistance** (known on the federal level as TANF)

- Employment Service Based Program for families with minor children ages 19 and under.
- Benefits are loaded monthly on an Electronic Benefit Transfer (EBT) card.
- Assistance is time limited for adults.
- Participation required in daily employment-related activities by head(s) of household (such as learning English).

**Program Description** 

https://www.cdss.ca.gov/calworks

Example Electronic Benefit Transfer (EBT) Card



Medi-Cal (known on the federal level as Medicaid)

 Provides health care coverage to low-income individuals for medical costs for primary care, hospital care, prescription medicine, dental care, vision care, and no-cost transport to medical appointments. **Program Description** 

https://www.dhcs.ca.gov/individuals

Example Medi-Cal Card



Medi-Cal Managed Care Directory to Choose a Managed Health Plan

- After enrollment into Medi-Cal, all beneficiaries must choose a Managed Health Plan.
- Choice form automatically arrives in mail.

https://www.dhcs.ca.gov/individuals/Pages/MMCDHealthPlanDir.aspx

Department of Health Care Options Choice Line Open Monday-Friday 8am-6pm Pacific Time 1-800-430-4263

- Fill and return or call to register choice of doctor or clinic with the Health Care Options Choice Line.
- If a choice is not registered by the individual, the state will choose a plan and primary care provider in default and send the plan card to the mailing address on file
- For all non-emergency needs, individuals MUST use the primary care provider "PCP/Clinic" listed on the managed plan card or call the managed health care plan to make a new selection.
- If you need transport, call managed health care plan to set up transport to medical appointments at no cost.
- If you need interpretation, call the managed health care plan to set up interpretation for all medical and dental appointments at no cost.
- For all medical visits, bring Medi-Cal card, the Managed Health Care Plan Card, and photo ID.

#### **Medi-Cal Find a Dentist**

- Use your Medi-Cal card to access services.
- Be sure to verify dental provider accepts Medi-Cal.

# Medi-Cal Beneficiary No-Cost Transport to Medical, Dental, Pharmacy and Lab Visits

 No-cost transport is available to individuals with straight Medi-Cal (usually first 60 days of enrollment) and those with a Medi-Cal Managed Health Care Plan (usually chosen or assigned after 60 days that Medi-Cal has been active). Example Medi-Cal Managed Health Care Plan Card



https://smilecalifornia.org/find-a-dentist/1-800-322-6384

CA Office of Refugee Health client facing tool which explains nocost transport support for Medi-Cal beneficiaries with straight Medi-Cal or a Medi-Cal Managed Health Care Plan

https://www.cdph.ca.gov/Programs/CID/ORH/CDPH%20Documen t%20Library/Medi-CalTransportTool.pdf

List of Transport Providers for Medi-Cal Beneficiaries who are NOT yet enrolled into a Managed Health Care Plan https://www.dhcs.ca.gov/services/medi-

cal/Pages/Transportation.aspx

#### **HOW TO APPLY FOR PUBLIC BENEFIT PROGRAMS**

#### **Public Benefit Programs**

Must meet income eligibility for CalFresh (food), Medi-Cal (healthcare coverage), and CalWORKs/Refugee Cash Assistance (employment/cash) programs. Must provide the following eligibility supports:

- Asylum Grant Letter
- I-94
- Social Security Card or Application Receipt
- Valid Photo ID
- 2 Proofs of Current Address
- Vaccine Records for Minor Children
- Most recent bank statements or declaration that applicant does not have a bank account which lists sources and how much income earned.
- Rental contract or declaration about housing address and cost to stay.
- Car owners need to bring vehicle registration.
- Pregnant women should bring proof of pregnancy letter from medical provider (if available).
- Individuals age 18+ who are no longer in high school should apply for cash aid separately (RCA program),

Apply Online

https://www.mybenefitscalwin.org or

https://benefitscal.com

Apply In Person: Local County Human or Social Service Agency Locators

https://www.dhcs.ca.gov/services/medical/Pages/CountyOffices.aspx

even if residing in the same household as other family members/applicants for CalWORKS cash aid. Include a self-declaration of how much the applicant will contribute to overall household rent/costs and list the names of family members who shop and cook food together in the household on the RCA application.

\*Discuss with the county eligibility worker any documents that you do not have or are in the process of obtaining. If you have a good reason/cause, your benefits may be activated while waiting for supporting documents to arrive.

# HOW TO CHANGE FROM EMERGENCY SCOPE TO FULL SCOPE MEDI-CAL COVERAGE

If you need to change Medi-Cal from emergency scope to full scope Medi-Cal coverage, you must visit your County Human or Social Services Agency to update your new immigration status.

Note, if you move to a new county, you must request a transfer of your Medi-Cal to the new county by visiting the Human/Social Services in the new county where you live. Bring:

- Medi-Cal cards for all new asylees in house
- Asylum Grant Letter
- I-94s
- Unrestricted social security cards
- Valid photo ID
- 2 proofs of your current address
- Most recent bank statements or declaration of lack of bank account and sources of income and how much earned.
- Within 45 days, you should receive a Notice of Action from the county which details whether you have been approved for full scope Medi-Cal.
- If approved, simply continue to use your old card.
  The card remains valid. The county and state system
  will retain your same Medi-Cal identification number
  BUT the systems will now be updated to reflect your
  new status.

\*Discuss with the county any documents that you do not have or are in process.

For quickest service, visit your local County Human or Social Services Agency office to make the change in person. Do  $\underline{\text{NOT}}$  make a new Medi-Cal application.

Local County Human or Social Service Agency Locators <a href="https://www.dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx">https://www.dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx</a>

Individuals with existing online accounts may be able to use the message a worker feature to inform the county of new immigration status and upload all the supporting documents listed here to request a change from emergency to full scope Medi-Cal.

Full scope Medi-Cal provides greater access to services than emergency or restricted scope Medi-Cal. Full scope Medi-Cal provides ongoing access to primary care for all routine and urgent care, transport to appointments at no-cost, dental and vision services, and interpretation services.

#### HOW TO OBTAIN HEALTH INSURANCE IF YOUR INCOME IS TOO HIGH TO QUALIFY FOR MEDI-CAL

#### **Insurance through Employment**

To obtain insurance through work, provide your employer with updated immigration status as an asylee. Individuals may have to wait for open enrollment period (usually late fall for coverage beginning January  $\mathbf{1}^{\text{st}}$ ).

#### **Covered California**

- If your employer does not offer insurance or you
  must wait to enroll, individuals have 60 days of a
  qualifying life event (which includes loss of Medi-Cal
  or change of immigration status to a new asylee) to
  buy health insurance through the state health
  insurance exchange Covered California.
- If you do not buy insurance, you will face a state tax penalty at the end of the year.

Find a no cost Covered California Agent by Phone or in Person. Search by city and language spoken. Beware of 'look alike' websites.

https://www.coveredca.com/

Individuals can add dental and vision plan coverage.

#### **Private Marketplace**

For those without employer-based coverage or not eligible for Covered California subsidized programs, purchase plans through the private marketplace.

#### PROGRAMS FOR ELDERLY, BLIND, AND/OR DISABLED

#### Supplemental Security Income (SSI)

Program that provides monthly payments for individuals with a disability or blindness who have income and resources below specific financial limits. SSI payments are also made to qualifying individuals aged 65 and older without disabilities who meet the financial qualifications.

To read more visit: https://www.ssa.gov/pubs/EN-05-11051.pdf

To apply, visit your local Social Security Administration Field Office.

#### In Home Supportive Services (IHSS)

Program provides assistance in the home for individuals with a disability, blindness or elderly as an alternative to nursing home care with necessary daily life activities such as bathing, cooking, and cleaning.

To read more visit: https://www.cdss.ca.gov/in-home-supportiveservices

Must apply through the local county Human/Social Services Agency.

Individual must have Medi-Cal to qualify.

#### **HOW TO OBTAIN A REFUGEE/ASYLEE HEALTH ASSESSMENT**

The California Refugee Health Assessment Program provides comprehensive health assessment for refugees and asylees as well other Office of Refugee Resettlement. Populations.

Includes many vaccines and tests required for application of adjustment of status to lawful permanent resident (green card).

List of 11 Refugee Health Clinics in CA

https://www.cdph.ca.gov/Programs/CID/ORH/Pages/Refugee%20 Health%20Clinics.aspx

• Must have full scope Medi-Cal.

# HOW TO FIND A MEDICAL PROVIDER FOR INDIVIDUALS WHO DO NOT LIVE IN A REFUGEE/ASYLEE HEALTH ASSESSMENT CLINIC AREA OR WHO DO NOT QUALIFY FOR SERVICES

Use the Find a Health Center Locator tool to find a local federally qualified health center in your area.

Print and bring Office of Refugee Health's "Recommended Health Screening Guidelines for Physicians who Serve Newly Arrived Refugee, Asylum Seeker, Asylee, and Humanitarian Parolee Populations in CA". Note: The guidelines also contain the list of vaccines and tests necessary for application of adjustment of status to lawful permanent residency/green card.

https://www.findahealthcenter.hrsa.gov/

To access the Screening Guideline Tool, click the tab for Clinician Guidance and the tab for CDPH Clinician Guidelines for Physicians who Serve Refugee Populations in CA.

https://www.cdph.ca.gov/Programs/CID/ORH/Pages/Clinician-Guidance.aspx

#### **HOW TO OBTAIN VACCINES AND RECORDS**

#### **COVID-19 Vaccines**

Use the MvTurn Website.

#### **Routine Vaccines**

- Available at Refugee Health Assessment Program
- Available from your primary care provider.
- Many pharmacies in CA offer certain vaccines.

#### Vaccine Records

https://myturn.ca.gov/

https://myvaccinerecord.cdph.ca.gov

Records for all vaccines administered in California can be found on the California Immunization In late 2023, overseas immunizations administered by panel physicians for derivative asylees will also be visible in the CA record system. BEHAVIORAL/MENTAL HEALTH RESOURCES Medi-Cal Beneficiaries can access Mental Health and Well-Call the primary care provider or managed health care plan for being Referrals to mental health services with referrals link to care. generally made through an individual's primary care provider. California Mental Health Crisis 24/7 Hotline Dial the phone number: 988 The 988 hotline offers 24/7 access to trained crisis counselors that provide free and confidential support to people in suicidal crisis or emotional distress. **County Mental Health Departments 24/7 Hotlines** https://www.dhcs.ca.gov/individuals/Pages/MHPContactList.aspx **LEGAL RESOURCES Licensed Attorney, Immigration Lawyer Search** https://apps.calbar.ca.gov/attorney/LicenseeSearch/QuickSearch ?FreeText= Find a Licensed Accredited Legal Representative www.justice.gov/eoir/recognition-accreditation-roster-reports Individuals listed are accredited by the Department of Justice to assist with immigration related applications and may charge lower fees than immigration attorneys. Services may include application assistance for: Adjustment of Status to Lawful Permanent Residency (Green Card) Refugee/Asylee Relative Petition to Join **Refugee Travel Documents American Immigration Legal Association Service Directory** https://www.ailalawyer.com/ Search for licensed immigration attorneys state by state according to specialty (asylum, detention, removal defense). **UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES (USCIS) USCIS** Website Only use the official government USCIS website. Tools include http://www.uscis.gov 'search our site' feature to read on specific immigration topics, find commonly needed forms, learn processing times, apply for some benefits online, check the status of your case, learn how to change your address, or look up current processing times. USCIS FORMS COMMONLY NEEDED BY ASYLEES IN THE FIRST YEAR AR-11 Change of Address Form https://www.uscis.gov/addresschange All non-citizen immigrants MUST report each change

of address to USCIS within 10 days of each move.

This is a mandatory requirement until an individual

naturalizes as a U.S. citizen.

- Asylees who originally filed I-589 "Application for Asylum and for Withholding of Removal" online can update USCIS with any change of address online through their USCIS account.
- Asylees who originally paper-filed I-589 "Application for Asylum and for Withholding of Removal" must still file the paper AR-11 form and mail in each change of address.
- Online filing generates immediate proof that change has been filed.

#### **Family Reunification**

The date you are granted asylum begins a two-year window of time in which you may file the Refugee/Asylee Relative Petition Form I-730 to bring your spouse and unmarried children under age 21 to the U.S. as derivative asylees.

USCIS sheet "I am a refugee or asylee. How do I help my relative get refugee or asylee status in the United States?"

https://www.uscis.gov/sites/default/files/document/guides/D1en.pdf

USCIS Form I-730

https://www.uscis.gov/i-730

#### **Refugee Travel Document**

To travel internationally, USCIS issues Refugee Travel Documents to people with refugee or asylum status and to lawful permanent residents who obtained their Green Cards based on their refugee or asylee status.

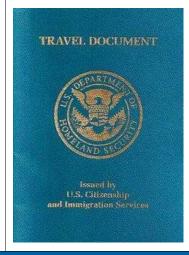
- You must have a Refugee Travel Document to return to the U.S. if you have refugee or asylee status.
- If you do not obtain a Refugee Travel Document before you leave the U.S., you may be unable to reenter or you may be placed in removal proceedings before a judge.
- You must check with the consulate of the country you intend to visit to inquire whether a Refugee Travel Document will be accepted for entry.
- It may take many months to process an application so exercise caution if buying non-refundable tickets.

USCIS sheet "I am a refugee or asylee. How do I get a Refugee Travel Document"

https://www.uscis.gov/sites/default/files/document/guides/D4en\_pdf

USCIS Form I-131

https://www.uscis.gov/i-131



# ADJUSTMENT OF STATUS TO LAWFUL PERMANENT RESIDENT/GREEN CARD

There are **two** components to apply for adjustment of status to Lawful Permanent Resident.

Form I-693 Report of Immigration Medical Examination and Vaccination Record **AND** 

Form I-485 Application to Register Permanent Residence or Adjust Status

 You are currently not required to submit both forms together. However, USCIS has issued the following alert: USCIS sheet "I am a refugee or asylee. How do I become a U.S. permanent resident?"

https://www.uscis.gov/sites/default/files/document/guides/D3en\_pdf

USCIS Form I-693

https://www.uscis.gov/i-693

USCIS Form I-485

https://www.uscis.gov/i-485

- USCIS generally considers a completed I-693 to remain valid for 2 years after the date the civil surgeon signed the I-693.
- Filing the I-693 with Form I-485 may eliminate the need for USCIS to issue a Request for Evidence (RFE)to obtain for form I-693, which delays review of your application until you respond to the RFE.

For asylees, the I-693 form can only be completed by a USCIS registered medical doctor called a "civil surgeon."

Use the USCIS Locator Tool to find a list of civil surgeons in your city or region.

Fee Waiver Guidance for USCIS Form I-485 <a href="https://www.uscis.gov/forms/filing-fees/additional-information-on-filing-a-fee-waiver">https://www.uscis.gov/forms/filing-fees/additional-information-on-filing-a-fee-waiver</a>

USCIS Locator Tool to Find a Civil Surgeon https://www.uscis.gov/tools/find-a-civil-surgeon

Permanent Resident (Green Card) Example



# **HOW TO REGISTER FOR MANDATORY SELECTIVE SERVICE (MALES AGED 18-25 YEARS)**

#### **Selective Service**

The Selective Service is a list of names maintained by the U.S. government to use in case a national emergency requires expansion of the Armed Forces.

- Registering with Selective Service is NOT signing up for the Armed Forces.
- Register at your local United States Post Office or Online. Online registration generates automatic receipt/proof of registration.
- Keep proof of registration.
- Required for citizenship and financial aid.

Register Online

https://www.sss.gov

| EDUCATION RESOURCES  |  |
|--|--|
| USA Learns   | https://www.USAlearns.org                |
| <ul> <li>No cost resource to learn English online.</li> </ul>  |  |
| USA Hello  |  |
| <ul> <li>No cost resource for cultural orientation, U.S. laws and<br/>customs, English classes.</li> </ul> | https://usahello.org/                    |
| California Adult Education Programs  |  |
| Many free classes in English, Citizenship Exam   | https://caladulted.org/                  |
| Preparation, and High School Diploma (GED).  |  |
| California Vocational Schools Directory  |  |
| Lists all <u>accredited</u> trade schools.   | http://california-vocational-schools.com |
| Free Application for Federal Student Aid (FAFSA)   |  |

 Used by all students in the U.S. to determine eligibility for government financial assistance to help cover costs for college/university/ and vocational schooling. www.fafsa.ed.gov

#### CASE MANAGEMENT HELP TO ENROLL IN BENEFITS AND NAVIGATE NEW SYSTEMS

#### Enhanced Services for Asylees and Other Vulnerable Non-Citizens Program (ESAVN)

- Statewide program provides asylees with 90 days of case management assistance to connect to benefits and services and help navigate new systems.
- Must connect within first year of being granted asylum to qualify.
- See link to read more about eligible populations, services, and to find a provider in your area.

https://cdss.ca.gov/inforesources/cdssprograms/refugees/programs-and-info/esavn

#### List of ESAVN Providers in CA

https://cdss.ca.gov/Portals/9/Refugee/ESAVN/ESAVN Program S ervice Providers.pdf

# ADDITIONAL RESOURCES FOR GENERAL HELP, FOOD, HOUSING

#### **General Phone Resource Phone Line**

 Call 2-1-1 from anywhere in California to ask for assistance to find a particular resource. Dial 2-1-1

#### WIC (Women, Infants, and Children) food program

 Provides supplemental food and cost-subsidized staples such as diapers to families with children aged five and under and/or pregnant individuals in income-qualified households. https://www.myfamily.wic.ca.gov/

#### Food Banks in CA

 Provides support to address food insecurity at nocost, often on a weekly basis, with canned and fresh groceries distributed as sites in the community. www.cafoodbanks.org/our-members/

https://www.cdss.ca.gov/food-banks

# **Housing Programs**

- Housing programs may vary by county.
- For more information on local housing programs, please visit your County's Housing Department Website or search using the key word Affordable Housing to enroll in non-profit provider lists regarding openings in your area.

California Department of Social Services Housing and Homeless Program <a href="https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs/home-safe-program">https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs/home-safe-program</a>

#### **RESOURCES TO SAVE MONEY**

#### **California Lifeline Program**

 State program for discounted cell phone services to low-income eligible households. www.californialifeline.com

# **No-Cost Smart Phone Program**

 Federal program for qualified low-income households for one free cell phone per household with unlimited text, call, and subsidized data plan.
 Two providers in CA. Compare as must only choose one provider. Apply online. Phone arrives in mail directly from company.

#### Application

https://www.tagmobile.com/

#### Application

 $\frac{https://www.assurancewireless.com/partner/psearch?gad=1\&gcli}{d=EAlalQobChMlxq-}$ 

3kaSe wIVfRetBh0DYwGIEAAYASAAEgKPTfD BwE&gclsrc=aw.ds

#### **Affordable Connectivity Program**

https://acpbenefit.org/

| <ul> <li>Federal program for low-income households for<br/>discounted internet service and discounts on<br/>laptops, tablets, desktop computers.</li> </ul>   |   |
|---|---|
| For discount on electric and gas bills for eligible households.   | https://www.cpuc.ca.gov/consumer-support/financial-assistance-savings-and-discounts/california-alternate-rates-for-energy |
| For internet service at a discount for low-income families with children.   | https://www.internetessentials.com  |
| Low-Cost Internet Service and Computers   | https://www.everyoneon.org/find-offers  |
| FREE Guided Tax Preparation   | https://irs.gov   |
| NO-COST INTERPRETATION AND TRANSLATION SUPPORT  |   |
| Tarjimly  | https://www.tarjimly.org  |
| <ul> <li>No cost translation/interpretation service.</li> <li>Connects refugees and immigrants with volunteer translators via a free mobile app, where they can text, send voice notes or get on an internet call.</li> </ul> |   |